YSI Life Sciences

Data for Life.®

Product Return Form

If known, please provide your:

YSI Customer # _____

Service Request # _____

Step 1: Provide your billing and shipping information

Bill To	Ship To
Contact:	Contact:
Phone: ( )	Phone: ( )
Fax: ( )	Fax: ( )
Email:	Email:

Return Shipping	
Via (circle one)	
DHL FedEx UPS	
Account #:	
Please note: Shipping is prepaid and add.	
Method (circle one)	
Ground	Next Day AM
2 Day	Next Day PM
Other:	

Step 2: Provide information on your equipment

Model Number:	Serial Number:
Please describe the problem(s):	

Step 3: Provide your method of payment

Payment Method For faster service, specify 'Pre-approval', provide the amount and payment method
☐ Pre-approval with Purchase Order (please attach) Amount: _____ PO Number: _____
☐ Credit Card To ensure security, all credit card information must be processed via phone. Please call the service center handling your repair with card information. We accept VISA, MasterCard and American Express.
☐ Prepayment
☐ Quote Required
Please note: There is an estimate fee of approximately $35 to $80 (product dependent) which is waived if service is approved.

Step 4: Fill out the Cleaning Certificate

Cleaning Certificate
Model Number:
Lot/Serial Number:
Contaminants (if known):
Cleaning Agents used:
☐ Radioactive Decontamination Certified (check only if product has been exposed to radiation and successfully decontaminated.)
Cleaning Certified by: Signature: X _____ Date: _____

Ship to the following location:

YSI Incorporated
1725 Brannum Lane
Yellow Springs, OH 45387

+1 937 767-7241
1 800 659-8895
support@ysi.com

For more information contact your service center or visit www.ysilifesciences.com.

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